

Service Area Summaries Outturn 2018/19

Community, Economic Development & Coast

	Updated Budget	Outturn	Variance	Explanation For Major Variances
	£	£	£	
Health				
Gross Direct Costs	0	4,521	4,521	£4,500 - Match funding of "Pocket Park" projects.
Gross Direct Income	0	(4,521)	(4,521)	
	0	0	0	
Car Parking				
Gross Direct Costs	778,443	820,713	42,270	See Note A below:
Capital Charges	29,485	29,484	(1)	No Major Variances.
Gross Direct Income	(2,645,971)	(2,715,354)	(69,383)	(£73,010) - Car park income higher than expected. £3,876 - Rental income lower than anticipated
Support Service Charges	183,379	162,872	(20,507)	See Note B below:
	(1,654,664)	(1,702,285)	(47,621)	
Note A: £19,653 - Repair and maintenance costs. £10,147 - Professional fees including VAT advice. £3,954 - Higher credit card charges as a result of more income being received via credit card payments. £6,190 - New car park signage. £4,880 - Kier street services. (£25,678) - Lower management fee. £12,000 - Contribution to Better Parking Project. £7,862 - Rental of Clink Road and Gold Road car parks is higher as a result of greater income being received. The balance consists of minor variances.				
Note B: (£25,880) - Reduced charge from Customer Services following review of staff time. (£27,244) - Reduced charge from Property Services following review of staff time. £16,575 - Higher Insurance recharges. £8,331 - Higher recharge from Leisure Services following review of staff time. The balance consists of minor variances.				
Markets				
Gross Direct Costs	53,525	55,156	1,631	£4,463 - Salary and oncosts are higher than anticipated. (£2,709) - Advertising costs lower than expected.
IAS 19 Superannuation Adj	0	1,185	1,185	Pension fund adjustment (current service costs).
Gross Direct Income	(61,800)	(56,505)	5,295	Market rental income lower than expected.
Support Service Charges	34,030	26,910	(7,120)	(£14,233) Lower recharge from Property Services; £5,213 Higher recharge from Leisure Services.
	25,755	26,746	991	
Parks & Open Spaces				
Gross Direct Costs	350,397	326,816	(23,581)	(£27,344) - Lower costs relating to the Kier services contract and provision for 2017/18 variation order not required. £4,049 - Water charges at Runton Road, Cromer.
Capital Charges	48,222	48,223	1	No Major Variances.
Gross Direct Income	(14,590)	(30,263)	(15,673)	£4,988 - Lower income from rent of land. (£16,335) - Section 31 grant in relation to parks improvement from the Ministry of Housing, Communities and Local Government. (£3,016) - Higher interest receipts - this is because the interest rate increased from 2.29% to 2.89%.
Support Service Charges	81,030	142,213	61,183	£9,298 - Higher recharge from Environmental Contracts as a result of higher costs within the service. £29,142 - Higher recharge from Property Services as a result of more staff time spent on Parks and Open Spaces . £11,711 - Higher Insurance recharges. £9,507 - Higher recharges from Leisure Services as a result of more staff time spent on Parks and Open Spaces.
	465,059	486,989	21,930	

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Foreshore				
Gross Direct Costs	186,146	208,614	22,468	(£5,372) - Salaries and oncosts are lower. £12,980 - Transport of Mundesley huts from winter storage. £28,479 - Amenity lighting at Happy Valley and Doctors Steps. (£10,034) - Lower than expected spend on maintenance of Foreshore furniture and fixtures.
IAS 19 Superannuation Adj	0	2,494	2,494	Pension fund adjustment (current service costs).
Capital Charges	7,977	5,485	(2,492)	Depreciation.
Gross Direct Income	(187,362)	(189,809)	(2,447)	(£11,200) - Winter storage fees. (£8,825) - Government grant re Bellwin claim for storm surge. £17,598 - Income from weekly hire of chalets lower than expected.
Support Service Charges	187,250	217,244	29,994	£14,695 - Higher recharge from Property Services. £8,273 - Higher recharge from Exchequer Services. (£11,229) - Lower recharge from Insurances. £16,131 - Higher recharges from Leisure Services.
	194,011	244,028	50,017	
Sports Centres				
Gross Direct Costs	309,067	274,563	(34,504)	£2,868 - Salaries and oncosts higher than anticipated. (£70,207) - Hall hire costs lower than anticipated. £12,708 - Purchase of a trampoline to be funded from an earmarked reserve. £2,540 - Feasibility study for a 3G pitch at North Walsham. £7,317 - Fees re astropitch use, events etc. £9,978 - Cost of repairs to astropitch lighting at Cromer.
IAS 19 Superannuation Adj	0	17,083	17,083	Pension fund adjustment (current service costs)
Capital Charges	12,497	12,496	(1)	No Major Variances.
Gross Direct Income	(142,820)	(131,887)	10,933	£9,492 - Lower sales of food and drink.
Support Service Charges	120,240	164,582	44,342	£12,773 - Higher costs from Computer Services as a result of more staff time. £13,573 - Higher costs from the Communications team as a result of staff dealing with the leisure projects during the year. £6,458 - Higher costs from Property Services reflecting more staff time. £3,131 - Higher costs from Digital Transformation reflecting more staff time. The balance consists of minor variances.
	298,984	336,838	37,854	
Leisure Complexes				
Gross Direct Costs	384,334	532,931	148,597	£72,017 - Leisure management contract support, to be funded from reserves. £64,085 - Compensation payment. £8,930 - Repair and maintenance, mainly water leak costs.
Capital Charges	525,644	525,644	0	No Major Variances.
Gross Direct Income	0	(1,052)	(1,052)	No Major Variances.
Support Service Charges	39,570	59,863	20,293	£7,530 - Higher recharge from Communications Team. £6,182 - Higher recharge from Property Services. £4,763 - Higher recharge from Leisure Services. All of these are as a result of supporting the new leisure projects.
	949,548	1,117,385	167,837	

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Other Sports				
Gross Direct Costs	154,582	131,339	(23,243)	(£4,627) - Salary and oncosts lower than anticipated. £7,669 - Cost of Hubs & Clubs offset by income. £9,684 - Higher grants awarded. (£36,531) - Outdoor leisure strategy funded from New Homes Bonus (part of Local Plan allocation). Costs not incurred in 2018/19 will be returned to earmarked reserves.
IAS 19 Superannuation Adj	0	5,238	5,238	Pension fund adjustment (current service costs).
Gross Direct Income	(24,172)	(30,751)	(6,579)	£8,385 - Grant income lower than expected (£12,781) - Higher than expected fee income relating to Sports Hubs and Clubs projects
Support Service Charges	49,130	62,128	12,998	£9,191 - Higher recharge from Communications Team. £7,811 - Higher recharge from Leisure services. Both of these are as a result of supporting the new leisure projects. The balance consists of minor variances.
	179,540	167,954	(11,586)	
Recreation Grounds				
Gross Direct Costs	8,669	9,258	589	No Major Variances.
Capital Charges	79	79	(0)	No Major Variances.
Gross Direct Income	(1,000)	(1,288)	(288)	No Major Variances.
Support Service Charges	4,530	5,194	664	No Major Variances.
	12,278	13,242	964	
Pier Pavilion				
Gross Direct Costs	49,448	115,352	65,904	£34,668 - Pier Theatre - internal decoration, flooring, pumps and fire alarm alterations. £30,614 - Management fee, payment in advance from prior year.
Gross Direct Income	(20,000)	(31,387)	(11,387)	(£11,387) - Profits higher.
Support Service Charges	17,790	33,479	15,689	£9,549 - Higher recharge from Property Services. £4,265 - Higher recharge from Leisure Services. £2,242 - Higher recharge from Corporate Leadership Team.
	47,238	117,444	70,206	
Foreshore (Community)				
Gross Direct Costs	432,113	424,754	(7,359)	(£3,000) - General grounds maintenance. (£3,809) - Telephone rentals and maintenance. £5,320 - Blue Flag application. (£7,359) - Memorial seats.
Support Service Charges	42,720	65,346	22,626	£4,510 - Higher recharge from Environmental Contracts as a result of higher costs within the service. £17,494 - Higher recharges from Leisure Services as a result of more staff time spent on Foreshore (Community).
	474,833	490,100	15,267	
Woodlands Management				
Gross Direct Costs	152,450	186,598	34,148	£15,647 - Grounds maintenance including tree safety works at Pretty Corner Woods. £2,531 - Equipment purchases. £9,706 - Other fees, mainly event spend. £2,063 - Deer fence at Pretty Corner Woods. £2,164 - Generator repairs and electrical hook-up.
IAS 19 Superannuation Adj	0	10,978	10,978	Pension fund adjustment (current service costs).
Capital Charges	1,346	1,346	(0)	No Major Variances.
Gross Direct Income	(37,650)	(45,932)	(8,282)	(£7,755) - Car parking income.
Support Service Charges	102,750	139,765	37,015	£9,770 - Higher recharge from the Communications Team. £4,430 - Higher recharge from Property Services as a result of more staff time. £20,192 - Higher recharge from Leisure Services as a result of more staff time.
	218,896	292,755	73,859	

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Cromer Pier				
Gross Direct Costs	68,366	75,325	6,959	£7,641 - Premises Insurance - Fire/General.
Capital Charges	8,741	23,716	14,975	Depreciation.
Gross Direct Income	(24,109)	(493,867)	(469,758)	(£468,954) - Insurance claim reimbursed re damage to the Pier during the storm surge of 2013.
Support Service Charges	15,010	83,993	68,983	£7,530 - Higher recharge from the Communications Team. £57,635 - Higher recharge from Property Services. £5,468 - Higher recharge from Coastal Management.
	68,008	(310,833)	(378,841)	
Economic Growth				
Gross Direct Costs	82,408	63,864	(18,544)	Uncommitted contributions budget requested to be rolled forward to match fund projects in 2019/20.
Capital Charges	211	211	0	No Major Variances.
Gross Direct Income	(10)	(25,818)	(25,808)	Grant income from a previous year transferred out of Receipts in Advance (RIA).
Support Service Charges	186,740	337,237	150,497	£137,021 Higher recharge from Business Growth Staffing; £9,574 Higher recharge from CLT; £7,530 Higher recharge from Communications.
	269,349	375,495	106,146	
Tourism				
Gross Direct Costs	68,588	62,768	(5,820)	£13,198 Costs for Orchestras Live offset by grant. (£15,000) Marketing North Norfolk - uncommitted contributions budget requested to be rolled forward to support Visit North Norfolk programme in 2019/20.
Gross Direct Income	0	(23,986)	(23,986)	Grant contributions for Orchestras live programme.
Support Service Charges	53,940	21,080	(32,860)	(£39,529 - Lower recharge from Business Growth Staffing. The balance consists of minor variances.
	122,528	59,862	(62,666)	
Market Town Initiatives				
Gross Direct Costs	274,163	274,163	(0)	No Major Variances.
	274,163	274,163	(0)	
Coast Protection				
Gross Direct Costs	321,275	391,162	69,887	£58,797 Sea Defence projects. The balance relates to costs associated with planning applications and Marine Management Organisation (MMO) licences.
Capital Charges	5,834	537,029	531,195	£507,194 Depreciation and £24,000 Refcus.
Gross Direct Income	0	(42,166)	(42,166)	Funding from Shell UK towards timber revetment repairs at Bacton.
Support Service Charges	275,360	315,777	40,417	Higher recharges of £7,530 from Communications, £8,347 from Property Services, £8,362 from Corporate Leadership Team, £9,314 from Coastal Management and £7,682 from Legal Services.
	602,469	1,201,801	599,332	

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	£	£	£	
Business Growth Staffing				
Gross Direct Costs	242,944	234,641	(8,303)	£7,504 Staff turnover savings due to vacant post.
IAS 19 Superannuation Adj	0	20,263	20,263	Pension fund adjustment (current service costs).
Gross Direct Income	0	(463)	(463)	No Major Variances.
Support Service Charges	(242,944)	(254,441)	(11,497)	Higher recharge to internal services as a result of higher service costs.
	0	0	0	
Economic & Comm Dev Mgt				
Gross Direct Costs	120,409	128,784	8,375	£7,800 Additional Community Support including top up grant for Museums and contributions re GoGo hares.
IAS 19 Superannuation Adj	0	7,571	7,571	Pension fund adjustment (current service costs).
Gross Direct Income	0	133	133	No Major Variances.
Support Service Charges	23,726	(62,936)	(86,662)	Lower recharge from Business Growth Staffing.
	144,135	73,551	(70,584)	
Leisure				
Gross Direct Costs	202,968	193,474	(9,494)	(£6,238) - Reduced pension costs as a result of staff no longer being in the pension scheme.
IAS 19 Superannuation Adj	0	15,067	15,067	Pension fund adjustment (current service costs).
Gross Direct Income	(700)	0	700	No Major Variances.
Support Service Charges	(205,448)	(208,541)	(3,093)	£59,411 - Higher recharge from Customer Services. £4,822 - Higher recharge from the Communications Team. £20,933 - Higher recharge from Community and Economic Development Management. £3,701 - Higher recharge from Digital Transformation. (£93,364) - Higher recharge to internal customers as a result of higher service costs.
	(3,180)	0	3,180	
Housing (Health & Wellbeing)				
Gross Direct Costs	256,466	256,427	(39)	(£10,566) Temporary staffing budget funded from the Housing reserve not fully utilised in year. £2,169 Additional transport related expenditure. £4,426 Contributions.
IAS 19 Superannuation Adj	0	19,976	19,976	Pension fund adjustment (current service costs).
Gross Direct Income	(41,405)	(157,198)	(115,793)	(£70,498) Surplus Home Improvement Agency fee income, contra with Housing reserve. (£45,295) Norfolk County Council funding in respect of the social prescribing posts - this has been rolled forward to fund the posts in future years.
Support Service Charges	21,759	58,665	36,906	Lower recharge to internal customers as a result of lower service costs.
	236,820	177,870	(58,950)	

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	Updated Budget £	Outturn £	Variance £	Explanation For Major Variances
Housing Strategy				
Gross Direct Costs	343,805	289,004	(54,801)	(£16,984) In-year staff turnover savings as a result of vacant posts. (£22,772) Budget allocated from the New Homes Bonus Reserve towards viability work not yet spent. (£6,404) Saving on external consultancy fees.
IAS 19 Superannuation Adj	0	26,683	26,683	Pension fund adjustment (current service costs).
Capital Charges	0	229,260	229,260	Refcus.
Gross Direct Income	(127,084)	(140,564)	(13,480)	(£2,940) Additional VAT shelter receipts from Flagship/Victory Housing Association. (£10,726) Grant income from Norfolk County Council relating to the social prescribing health officer post.
Support Service Charges	34,280	(25,417)	(59,697)	Higher recharge to internal customers as a result of higher service costs.
	251,001	378,966	127,965	
Community And Localism				
Gross Direct Costs	517,453	600,582	83,129	£23,126 - Big Society Fund and Other Second Homes projects - these are funded from the 2nd Homes money passed to the District from the County and this will be funded from the Communities earmarked reserve. £61,021 - Grants awarded as part of the Pocket Parks project - funded from Government Grant.
Gross Direct Income	(454,361)	(522,259)	(67,898)	£16,331 - Lower Second Homes contribution from Norfolk County Council. (£85,679) - Government grant re Pocket Parks.
Support Service Charges	27,040	11,427	(15,613)	Reduced recharge from Business Growth Staffing
	90,132	89,750	(382)	
Coastal Management				
Gross Direct Costs	197,720	254,887	57,167	Staff related costs - partially offset by contribution from the Coastal Partnership East (CPE).
IAS 19 Superannuation Adj	0	18,742	18,742	Pension fund adjustment (current service costs).
Gross Direct Income	0	(36,748)	(36,748)	Contribution from CPE for staffing costs.
Support Service Charges	(198,770)	(236,880)	(38,110)	Higher recharge to internal customers as a result of higher service costs.
	(1,050)	0	1,050	
Total Community, Econ Dev & Coast	3,265,853	3,911,821	645,968	